

VA



U.S. Department
of Veterans Affairs

NEWS RELEASE

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For Immediate Release

May 30, 2018

Dover VA clinic expands hours

DOVER, Tenn. – The VA Tennessee Valley Healthcare System (TVHS) has expanded the operating hours of its clinic at 1225 Spring Street in Dover. Beginning this week, the clinic will be open Monday through Friday from 7:30 a.m. to 5:30 p.m.

Until this week, the Dover clinic has been closed on Fridays. TVHS officials recognized the growing demand for Veteran care in the area and rearranged work schedules to better meet that demand.

Dr. Robert Lim, Chief of TVHS Community Based Outpatient Clinics, said the Dover clinic will stagger its staff, with one health care provider working Monday through Thursday and another working Tuesday through Friday. This arrangement will keep the clinic open five days per week and allow walk-in patients to be seen as needed.

“We’re responding to the needs of the Dover community,” said Dr. Lim. “The TVHS vision is to provide the right services at the right time for the right reason, and this arrangement helps us do that better.”

Dr. Lim said the staggered staffing will mean a Veteran could see a provider other than their usual primary care manager. If their usual provider works Monday through Thursday, for example, and they need an appointment on a Friday, they may see the provider who works Tuesday through Friday instead.

“Both providers will be at the clinic Tuesday through Thursday,” said Dr. Lim. “We think this is a sensible arrangement that will increase access to care for our Veterans in the Dover area and work well for the health care providers on our staff.”

TVHS is an integrated tertiary health care system comprised of two hospitals, the Alvin C. York Campus in Murfreesboro and the Nashville Campus, as well as more than a dozen community-based outpatient clinics located in Tennessee and Kentucky. TVHS provides ambulatory care, primary care, and secondary care in acute medicine and surgery, specialized tertiary care, transplant services, spinal cord injury outpatient care, and a full range of extended care and mental health services.

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